



International Customer Service Application Form

Agency use only

Phone: +44 (0) 20 7710 3990 Fax: +44 (0) 20 7710 3939

Submitted via

Section 1 – Customer details

Date of arrival in Australia Arrival city Visa type (permanent, temporary, student etc.)

Account Option

- Everyday Account - Smart Access Everyday Account - Complete Access
 Cash Investment Account Every day account with Student Options

Account Type

- Single Account Joint Account

Method of Operation (joint accounts only)

- Either to Operate Both to Operate

Section 2 – Personal details

Account holder 1

Title Mr Mrs Miss Ms Dr Other

First name (as it appears on your passport) Middle name Last name/Family name

Other names known by (if any) Date of birth Gender Female Male

Current residential address (PO Box is not acceptable)

State/Province Postcode Country

Phone number* Alternate contact number* * Please include country code

Email address

Contact address/Phone number in Australia (if available)

State Postcode

Preferred language

For student applications

Name of University/College Campus (if applicable)

▶ Form continued next page

Section 2 – Personal details (continued)

Account holder 2

Title Mr Mrs Miss Ms Dr Other

First name (as it appears on your passport)

Middle name

Last name/Family name

Other names known by (if any)

Date of birth

Gender

Female Male

Current residential address (PO Box is not acceptable)

<input type="text"/>		
State/Province	Postcode	Country

Phone number*

Alternate contact number*

* Please include country code

Email address

Contact address/Phone number in Australia (if available)

<input type="text"/>		
State	Postcode	

Preferred language

For student applications

Name of University/College

Campus (if applicable)

You can elect to receive the Transaction Savings & Investment Accounts General Information and Terms and Conditions by email. This is a once only election and does not apply to any other information we are required to give you. If you choose email delivery, you will not automatically receive a paper copy of those documents by mail but will instead be sent a softcopy by email, so you can print your own copy. Please indicate your election by ticking the box below.

- I/We elect to receive the Transaction Savings & Investment Accounts General Information and Terms and Conditions by email.
- Tick here if you wish to be provided the BSB and account number of your new account by email. If you do, you acknowledge that email may pass through non-secure channels and could therefore be viewed by an unauthorised third party.
- Tick here if you wish the Bank to provide details of your new account including the BSB and account number to the agent or organisation assisting you. If you do, you acknowledge that this information may be sent by email and pass through non-secure channels and could therefore be viewed by an unauthorised third party.

Section 3 – Declarations and Acknowledgements

I/We agree to be bound by terms and conditions contained in the Transaction, Savings and Investment Accounts General Information and Terms and Conditions (including the section on 'Privacy'). I/We also acknowledge and consent to the use and disclosures of my/our personal information as detailed in the section on 'Privacy'. I/We understand that Australian law requires signatories to state all the names by which they are commonly known and prohibits the use of false names as well as provision of false or misleading information in connection with an identification procedure. I/We declare that the details as shown on this form are complete and correct. I/We acknowledge that the Bank may pay commission to the agent or organisation assisting me/us.

Signature (Applicant 1)

Date

Signature (Applicant 2)

Date



How to submit your application:

Once you have completed and signed your application please send to the Commonwealth Bank International Customer Services team via:

Fax: +44 (0) 20 7710 3939

Scan and Email: commbankuk@cba.com.au

Commonwealth Bank International Customer Services

Web: www.commbankuk.co.uk

Email: commbankuk@cba.com.au

Phone: +44 (0) 20 7710 3990

International Toll Free numbers

Australia: 1800 703 043

Ireland: 1800 937 371

New Zealand: 0800 451 914

Canada: 1855 259 5359

UK: 0800 856 0506

South Africa: 0800 999 240